

2024 SUMMER SEASON FACT SHEET

NAME:	GRAND YAZICI CLUB "TURBAN THERMAL" HOTEL
CATEGORY :	4 STAR THERMAL HOTEL
BOARD:	ULTRA ALL INCLUSIVE (UAI)
OPENING DATE :	2006
RENOVATION:	2024
TOTAL AREA :	73,000 m2
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ADRESS:	Armutalan Mah. 101 sk. No:3 MARMARIS / MUĞLA
PLACES TO VISIT	Kaunos / Dalyan – Efes - Rodos (via ferry boat)
NEAREST SHOPPING CENTER	Marmaris - İçmeler
DISTANCE :	Marmaris 6 km, İçmeler 2 km
DALAMAN AIRPORT	90 Km
DALAMAN AIRPORT TRANSFER	75 minutes
HOSPITALS	Ahu Hastanesi - 5 km (private hospital), State Hospital 7 km
TAXI	0 m
MINI BUS	0 m
BEACH	0 m
TOTAL AMOUNT OF ROOMS	543
CHECK-IN TIME :	As of 14.00
CHECK-OUT TIME :	Until 12.00
SPOKEN LANGUAGES	Turkish, English, German, Russian

ODA TIPLERİ:

<i>Total amount of rooms : 543</i>					
<i>Main building floors 5 B block floors 5</i>					
<i>Main building elevators 4 B block elevators 3</i>					
MAIN BUILDING	218	B block	84	VILLA	241
Standard	46	Standard	78	Standard	99
Disabled (Family)	4	Junior Suite	5	Superior Standard	10
Family	113	Disabled (Standard)	1	Family	107
Superior Standard	48			Marine Suite	11
Corner Suite	1			Grand Suite	10
Deluxe Suite	4			Junior Suite	3
Executive Suite	2			President Villa	1

Standard Room (Roh):

- View run of the house (ROH); allocation is related to availability, Main Building, B Block, or Villa Area
- Size 26m²
- Maximum 3 Person capacity
- 1 Double bed
- 1 Single bed
- 1 Balcony, 1 Bath (Walk-in Shower, Wc),
- Floor: Laminate (main building), or Carpet (B block building), or Ceramic (Villa side)
- Central Aircon, WI-FI (free of charge), Tea & Coffee Unit, Safe (free of charge)
- 1 LED TV (Sattelite), Telephone (charged extra),
- **Minibar (check-in day free of charge, beer+soft alcoholfree drinks; daily refill with still and mineral water only)**

Superior Standard Room (Roh):

- View run of the house (ROH); allocation is related to availability, Main Building, B Block, or Villa Area
- Size 30m², 35m²
- Maximum 3 Person capacity
- 1 Double bed
- 1 Single bed
- 1 Armchair
- 1 Balcony, 1 Bath (Walk-in Shower, Wc)
- Floor: Laminate (main building), or Ceramic (Villa side)
- Central Aircon, WI-FI (free of charge)
- 2 LED TV (Sattelite), Telephone (charged extra), Tea & Coffee Unit, Safe (free of charge)
- **Minibar (check-in day free of charge - soft alcohol-free drinks; daily refill with still and mineral water only)**

Family Room (Roh):

- View run of the house (ROH); allocation is related to availability, Main Building, B Block, or Villa Area.
- There are two rooms with a connecting door.
- Size 38m², 42 m²
- Maximum 4 Person capacity
- 1 Double Bed
- 1 Single Bed
- 1 Armchair (which can be extended to 1.90x90 bed, with additional thick detachable comfort padding)
- 1 Balcony, 2 Bath (Walk-in Shower, Wc)
- Floor: Laminate (main building), or Ceramic (Villa side)
- Central Aircon, WI-FI (free of charge)
- 2 LED TV (Sattelite), Telephone (charged extra), Tea & Coffee Unit, Safe (free of charge)
- **Minibar (check-in day free of charge - soft alcohol-free drinks; daily refill with still and mineral water only)**

Disabled Room :

- In total, 5 special designed disabled rooms for our guests are available (4 in main building and 1 in B block)
- View run of the house (ROH); allocation is related to availability Main Building (Family) or B Block (Std).
- There are two rooms with a connecting door in Family or only one room in Standart.
- Family Disabled Size 38m², 42 m² and Standard Disabled size 26 m²
- Family Disabled Maximum 4 Person capacity and Standard Disabled Maximum 3 Person capacity
- 1 Double Bed (in Family Disabled and in Standard Disabled)
- 1 Single bed (in Family Disabled and in Standard Disabled)
- 1 Armchair (in Family Disabled) (which can be extended to 1.90x90 bed, with additional thick detachable comfort padding)
- 1 Balcony
- 2 Bath in Family Disabled (Walk-in Shower, Wc) or 1 Bath in Standart Disabled (Walk-in Shower, Wc)
- Floor: Laminate (main building), or Carpet (B Block side)
- Central Aircon, WI-FI (free of charge)
- 2 LED TV (Sattelite) in Family Disabled or 1 LED TV (Sattelite) in Standart Disabled
- Telephone (charged extra), Tea & Coffee Unit, Safe (free of charge)
- **Minibar (check-in day free of charge - soft alcohol-free drinks; daily refill with still and mineral water only)**

Junior Suite Rooms:

- 1 Bedroom, 1 Living room area
- Size 58m²
- Maximum 2 Person capacity
- 1 Double bed in Bedroom
- Living room area sofa sets and a table
- 1 Adet Balcony
- 1 Bathroom (Walk-in Shower, WC – Phone in Bathroom)
- Floor: Carpet (B Block side) or Ceramic (Villa side)
- Central Aircon (B Block side) or Split Aircondition (Villa side)
- WI-FI (free of charge)
- 2 LED TV (Sattelite), Telephone (against charge |interconnected in every room)
- Tea & Coffee Unit , Safe (free of charge),
- **Minibar (check-in day free of charge - soft alcohol-free drinks; daily refill with still and mineral water only)**

Marine Suite Rooms (Villa area):

- View: Sea view available
- Private Pool available only for Marine Suite guests
- Huge private terrace suitable for sunbathing
- 1 balcony
- Specially designed rooms - 2 bedrooms, 1 living room
- Size 110 – 115 m²
- Maximum 5 Person capacity
- *1st bedroom – 1 double bed*
- *2nd bedroom - 2 single beds or 1 double bed*
- *Living room – 1 sofa set and 1 additional single bed*
- 2 Bathrooms (Walk-in Shower, WC)
- Floor: Laminate or Carpet, Split Aircon, WI-FI (free of charge)
- 3 LED TV (Sattelite), Telephone (against charge |interconnected in every room), Tea & Coffee Unit, 2 Safe (free of charge)
- **Minibar (daily full VIP setup)**

“MARINE SUITE GUESTS “ ***VIP-TOP***	
Services offered within the room concept	Extra services against charge
<ul style="list-style-type: none"> • Priority early check-in, late check-out, and express check-in option – related to availability • Fresh flower decoration on the day of arrival • In Turkish, Italian, Steak House, and Asia restaurants Set menus are free of charge during the period of stay (requires reservation), <i>Optional menus are required payment.</i> • Priority reservation option in all a la carte restaurants – related to availability. • Butler Service (Private assigned service staff) • Daily room cleaning and turn-down service • Daily Minibar Setup (VIP) • Daily Beach reservation • Priority reservation at the Tennis court • Fiber Internet • Baby buggy service (<i>inquiry in advance</i>) • Free Workshop and conference room availability (max 15 persons) 	<ul style="list-style-type: none"> • La Querida Fish a la carte (requires reservation) • La Querida Beach Private Pavillon (requires reservation) • Palace Beach Club Private Pavillon (requires reservation) • VIP transfer service, airport – hotel, hotel - airport transfers (<i>inquiry in advance</i>) • Dry cleaning & laundry service (washing & ironing) • Spa center offers / services • Tennis lessons • Water Sports activities, • Photography services • Shopping • External Phone calls • Special Dinner, Celebrations, and Party organizations • <i>Golf car</i> • <i>Room service</i>

President Villa :

- View: Amazing Sea View available
- Special designed Villa, Unique, only 1 available at the facility
- Duplex floor, Separate Private entrance, Private garden
- Balcony 38 m²: Total area 240 m²
- Maximum 6 Persons + 1 Child (Age 0-12,99) capacity
- Separate Butler entrance and Annex available
- Private access to the sea and *infinity pool* is available (Pool 40 m² / depth 1,35m).
- Landing Deck for boats available - (1,80 m draft)
- Wide terraces and sunbathing options are available. Dining area outdoors available.
- Wi-Fi (free of charge)
- Upper floor: Bedrooms
- *First bedroom* 20 m², carpet floor, 2 single beds and bath(Walk-in shower, WC)
- *Second bedroom* 28 m², carpet floor, 1double bed and bath (Walk-in shower, WC)
- *Third bedroom* 50 m², carpet floor, 1double bed and bath (Walk-in shower, WC)
- Bedrooms are equipped with 1 Split Aircon, 1 Phone (against charge), 1Safe (free of charge), 1 Smart TV
- Base floor ;
- 1 Steam room and 1 bathroom
- 1 kitchenette/dining area, size 65 m², laminate floor
- 1 Split Aircon, 1 phone (against charge), 1Safe (free of charge)
- 1 Smart TV/Netflix / Bluetooth Audio System available
- **Minibar (Daily refilled full VIP setup)**

“PRESIDENT VILLA GUESTS “

*****VIP-TOP*****

Services offered within the room concept

- Priority early check-in, late check-out, and express check-in option – related to availability
- Fresh flower decoration on the day of arrival
- In Turkish, Italian, Steak House, and Asia restaurants **Set menus** are free of charge during the period of stay (requires reservation), *Optional menus are required payment.*
- Priority reservation option in all a la carte restaurants – related to availability.
- Butler Service (Private assigned service staff)
- Daily room cleaning and turn-down service
- Daily Minibar Setup (VIP)
- Daily Beach reservation
- Priority reservation at the Tennis court
- Fiber Internet
- Baby buggy service (*inquiry in advance*)
- Free Workshop and conference room availability (max 15 persons)
- *Baby Set (bathtub, bottom opening unit, disposable apron, food heater, baby bed, baby stroller) (inquiry in advance)*
- *All meals in the room (to be selected from available menu)*
- *1 Golf Car*
- *1 booking for Private Thermal Pool,*
- *Netflix, Bluetooth, Notebook, DVD player,*
- *Landing Deck for boats - (1,80 m draft)*

Extra services against charge

- La Querida Fish a la carte (requires reservation)
- La Querida Beach Private Pavillon (requires reservation)
- Palace Beach Club Private Pavillon (requires reservation)
- VIP transfer service, airport – hotel, hotel - airport transfers (*inquiry in advance*)
- Dry cleaning & laundry service (washing & ironing)
- Spa center offers / services
- Tennis lessons
- Water Sports activities,
- Photography services
- Shopping
- External Phone calls
- Special Dinner, Celebrations, and Party organizations
- *Daily private boat trip (requires reservation)*
- *Private cook*

Executive Suite (2+1 pax):

- View: On the top floor of the main building, a magnificent sea view where blue and green meet each other.
- Active fire place and a large terrace are available
- Specially designed room , 1 bedroom, 1 large living room , 1 dressing room
- Size 100m², Maximum 2 Person + 1 Child (0-12,99) capacity
- In Bedroom: 1 double bed,
- In Bedroom: 1 Bathroom (Walk-in Shower, WC)
- In Living room: 1 Seating group and one multi-purpose table available, 1 additional single bed can put.
- In Living room: 1 (WC
- 2 LED TV (Sattelite | Local/International), Safe (free of charge)
- Split Aircon, Telephone (against charge |interconnected in every room),
- Tea & Coffee Unit, Floor: Laminate, Wi-Fi (free of charge)
- **Minibar (Daily refilled full VIP setup)**

Executive Suite (5 pax):

- View: On the top floor of the main building, a magnificent sea view where blue and green meet each other.
- American kitchen concept , oven , dishwasher and mini fridge available
- Balcony,
- Specially designed room , 2 bedroom, 1 large living room
- Size 110m², Maximum 5 Person capacity
- In First Bedroom: 1 double bed,
- In Second Bedroom: 1 double bed, 1 single bed
- In Second Bedroom: 1 Bathroom (Walk-in Shower, WC)
- In Living room: 1 Seating group and one multi-purpose table available,
- Floor: Laminate
- Split Aircon, Wi-Fi (free of charge)
- 3 LED TV (Sattelite | Local/International), 2 Safe (free of charge), Telephone (against charge |interconnected in every room), Tea & Coffee Unit,
- **Minibar (Daily refilled full VIP setup)**

"" EXECUTIVE SUITE GUESTS ""

*****VIP-TOP*****

Services offered within the room concept

- Priority early check-in, late check-out, and express check-in option – related to availability
- Fresh flower decoration on the day of arrival
- In Turkish, Italian, Steak House, and Asia restaurants **Set menus** are free of charge during the period of stay (requires reservation), *Optional menus are required payment.*
- Priority reservation option in all a la carte restaurants – related to availability.
- Daily room cleaning and turn-down service
- Daily Minibar Setup (VIP)
- Daily Beach reservation
- Priority reservation at the Tennis court
- Fiber Internet
- Baby buggy service (*inquiry in advance*)
- Free Workshop and conference room availability (max 15 persons)

Extra services against charge

- La Querida Fish a la carte (requires reservation)
- La Querida Beach Private Pavillon (requires reservation)
- Palace Beach Club Private Pavillon (requires reservation)
- VIP transfer service, airport – hotel, hotel - airport transfers (*inquiry in advance*)
- Dry cleaning & laundry service (washing & ironing)
- Spa center offers / services
- Tennis lessons
- Water Sports activities,
- Photography services
- Shopping
- External Phone calls
- Special Dinner, Celebrations, and Party organizations
- *Room service*

Corner Suite :

- View: On the top floor of the main building, a magnificent sea view where blue and green meet each other.
- Specially designed room, 3 bedrooms, 2 large living rooms, and one dressing room.
- American kitchen concept , oven , dishwasher and mini fridge available
- Active fire place and a large terrace are available
- Size 210m²
- Maximum 7 Person capacity
- *1st bedroom 1 double bed*
- *2nd bedroom 1 double bed*
- *3rd bedroom 1 double bed , 1 single bed*
- Bathroom in bedrooms (Walk-in shower, WC)
- 1 Seating group available in living room area and one multi purpose table
- 1 bath (WC) in living room area
- 5 LED TV (Sattelite | Local/International),
- Split Aircon
- Telephone (against charge |interconnected in every room)
- Tea & Coffee Unit
- 2 Safe (free of charge)
- Floor: Laminate
- Wi-Fi (free of charge)
- **Minibar (Daily refilled full VIP setup)**

"" CORNER SUITE GUESTS""

*****VIP-TOP*****

Services offered within the room concept	Extra services against charge
<ul style="list-style-type: none"> • Priority early check-in, late check-out, and express check-in option – related to availability • Fresh flower decoration on the day of arrival • In Turkish, Italian, Steak House, and Asia restaurants Set menus are free of charge during the period of stay (requires reservation), <i>Optional menus are required payment.</i> • Priority reservation option in all a la carte restaurants – related to availability. • Butler Service (Private assigned service staff) • Daily room cleaning and turn-down service • Daily Minibar Setup (VIP) • Daily Beach reservation • Priority reservation at the Tennis court • Fiber Internet • Baby buggy service (<i>inquiry in advance</i>) • Free Workshop and conference room availability (max 15 persons) • Baby buggy service (<i>inquiry in advance</i>) • Free Workshop and conference room availability (max 15 persons) • <i>Notebook, Dvd player,</i> 	<ul style="list-style-type: none"> • La Querida Fish a la carte (requires reservation) • La Querida Beach Private Pavillon (requires reservation) • Palace Beach Club Private Pavillon (requires reservation) • VIP transfer service, airport – hotel, hotel - airport transfers (<i>inquiry in advance</i>) • Dry cleaning & laundry service (washing & ironing) • Spa center offers / services • Tennis lessons • Water Sports activities, • Photography services • Shopping • External Phone calls • Special Dinner, Celebrations, and Party organizations • <i>Room service</i> • <i>Private cook</i>

SPECIAL BENEFITS

HONEYMOON BENEFITS ***V.I.P. BL***	BIRTHDAY & ANNIVERSARY	REPEAT GUEST ***V.I.P. RP***
<ul style="list-style-type: none"> • Special celebration card/ letter • Honeymoon decoration, linen • Fruit, Cookies and wine on arrival • 1-time free breakfast in the room (upon request) • In Turkish, Italian, Steak House and Asian a la carte restaurants only set menu options, regardless of the duration of stay only, 1 reservation, once, free of charge (related to availability, requires reservation) • Spa 30 % discount on couples massage booking 	<ul style="list-style-type: none"> • Special celebration card/letter • Standard size symbolic cake free of charge (need to be ordered at guest relations office, upon request) • Spa 20 % discount 	<ul style="list-style-type: none"> • Welcome card/letter • Complimentary on arrival

FOOD & BEVERAGE
Under Ultra All Inclusive Board

Board : Ultra All Inclusive

- Buffet Breakfast and Buffet Lunch and Buffet Dinner (in the Main Restaurant)
- Snack menu lunch; table service and/ or self-service are provided at the outlets to be determined by the hotel Management.
- **24-hour local alcoholic/non-alcoholic and some imported beverage service is offered, it is free of charge.**
- **All imported drinks, fine wines, freshly squeezed juices, except for the ones included in our Ultra All-Inclusive concept, will be charged extra.**
- Alcoholic beverages are not served in the main restaurant during breakfast.
- Foreign Drinks that are not included in the Menu are served for an extra fee in the main restaurant.
- All Restaurants and Bars have the possibility of serving drinks to the table.
- Bottled drinks are not served in the Main Restaurant and All Bars.
- In addition, all ordered drinks other than those available in the minibar as our standard, are charged extra.
- (alcoholic beverages are not served to persons under the age of 18)

Room Service (FOOD):

- Against charge
- 24 hrs available

RESTAURANTS / SERVICE TIMES

EGE RESTAURANT (Main restaurant):

- Breakfast, free , 07.00 – 10.30
- Late breakfast free , 10.30 – 11.00
- Lunch free , 12.30 – 14.00
- Dinner free , 18.30 – 21.00

AKDENIZ RESTAURANT (B block):

Healthy Food Buffet (Alkaline, Vegan, Vegetarian, Pescatarian, Gluten-free, Lactose-free)

- Breakfast free, 08:00 - 11:00
- Lunch free, 13:00 – 14:00
- Dinner free, 19:00 – 21:00

Patisserie | Limon Cafe:

A rich selection of bakery products is offered

Free 11.00 – 18.00

Gözleme + Manti:

Traditional Turkish pancake and ravioli varieties are offered as self-service.

Free 11.00 – 17.30

Ice Cream Corner :

- Special sorts of Ice cream in a separate area

Free 10.00 – 18:30

Food Court :

- Snack meals available
- Self-service and Table service available
- Free 12.00 – 16.00

Note: La Farfelle Italian restaurant and Steak House restaurants offer Lunch daily between 12:00 and 15:00 as a snack service, free of charge.

Note: La Querida Restaurant's private beach area, daytime selected snack menu options available for all guests service requires a reservation and is against charge

Midnight Soup & Sandwich Corner :

A variety of cold sandwiches and soups of the day are offered as self-service

Free 23.00 – 06.00

A'LA CARTE RESTAURANTS

5 various a la carte restaurants are offered. Minimum requirements are 7 nights of stay. The attendance of only 1 free a la carte is allowed during the stay once depends on availability of the restaurants. The guests can directly visit the Guest Services department on the day of arrival to check availability, and if any restaurant is available, they can make a reservation.

Kebap House (Turkish cuisine) :

- Dinner in the evening served a la carte
- Between 19:00 – 22:00
- Reservation required
- Set menu and drinks within the concept are free of charge,

Asian (Chinese & Far East cuisine) :

- Dinner in the evening served a la carte
- Between 19:00 – 22:00
- Reservation required
- Set menu and drinks within the concept are free of charge,

La Farfelle (Italian cuisine) :

- Dinner in the evening served a la carte
- Between 19:00 – 22:00
- Reservation required
- Set menu and drinks within the concept are free of charge,

Steak House (Meat) :

- Dinner in the evening served a la carte
- Between 19:00 – 22:00
- Reservation required
- Set menu and drinks within the concept are free of charge and Optional Menu available against charge

La Querida (Fish & Seafood) :

- Dinner in the evening served a la carte
- Between 19:00 – 22:00
- Reservation required
- Set menu ve Optional menu available (**All** against charge)

BARS / SERVICE TIMES

**** **4 Beverage Stations available******

Pool Bar

- Outdoor area, At our main activity pool area
- Open 24 hours
- Cold & and warm drinks within the concept, free of charge.
- Extra drinks that are not included in our UAI board can be ordered against a charge

Coffee Corner

- Outdoor garden area
- Open between 10.00 – 00.00
- No alcoholic beverages are available at this café.
- Designated smoking and non-smoking areas are available.
- Tea, Mineral Water, and Coffee options are available within the concept, which are free of charge.
- Apart from the concept, special coffee varieties and herbal tea options are also available against charge

Grand Bar

- Indoor area
- Open between 15:00 – 00:00
- Children and Teenagers **under the age of 18 are not allowed** / adults only
- Reservation required
- A Dress code is mandatory
- Cold & and warm drinks are within the concept, free of charge.
- Extra drinks that are not included in our UAI board can be ordered against a charge.

Beach Bar

- Outdoor area, Located at our Beach
- Open between 10.00 – 00.00.
- Cold drinks are within the concept, free of charge.
- Extra drinks that are not included in our UAI board can be ordered against charge

ENTERTAINMENT & RESTING

Applications	Fee	Notes
Wi-Fi	Free of charge	The hotel cannot be held responsible for interruptions that may arise from service providers
Room cleaning	Free of charge	Daily cleaning
Towel change	Free of charge	Changed 3 times a week (also provided upon request)
Linen change	Free of charge	Changed 3 times a week (also provided upon request)
Nurse	Free of charge	7 / 24 infirmary available
Doctor	<i>Against charge</i>	7 / 24 available upon call
Wheelchair	<i>Against charge</i>	Can be rented from the hospital upon request (info infirmary)
Daytime entertainment	Free of charge	Available
Evening entertainment	Free of charge	Available
Live Music	Free of charge	Available on certain days within the schedule of the animation program
Theme Party	Free of charge	Available on certain days within the schedule of the animation program
Amphitheater	Free of charge	Available
Mini Amphitheater	Free of charge	Available, located at the kids' club garden area
Kids Club	Free of charge	Open between 09.00 – 20.00, 4-12,99 age range <i>(0-3y kids are allowed to attend under parental supervision)</i>
Aqua Park	Free of charge	The minimum age restriction is +8. Certain hours. 2 slides for adults and 1 slide for children. Common use.
Kids Dreamland	<i>Against charge</i>	Certain hours Costumes & Accessories of Heroes and Fairy Tale Characters Booking & Application: Kids Club & Guest Relations
Baby Buggy	<i>Against deposit</i>	Service provided upon availability, reservation and deposit required
Tennis Court (Daytime) & Equipment	Free of charge	Available
Tennis Court (Nightt) Işıklandırma	<i>Against charge</i>	Available
Kangoo Jumping	Free of charge	Available
Pilates	Free of charge	Available
Boccia	Free of charge	Available
Table Tennis	Free of charge	Available
Beach Volleyball	Free of charge	Private area within the hotel , sand ground
Mini Football	Free of charge	Within the garden area of Kids Club (10m*15m)
Dart	Free of charge	Available
Water Gymnastic	Free of charge	Available
Game Room & Electronic Game machines	<i>Against charge</i>	Available
Diving	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Jet ski	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Banana	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Speed Motorboat	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Hamburger	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Parasailing	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Kanoo	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Water Bike	<i>Against charge</i>	Belongs to Watersports Comp. Reservation required
Sunbed	Free of charge	Available
Parasol	Free of charge	Available

Mattress	Free of charge	Available
Dressing Cabin	Free of charge	Available
Beach Towel	Free of charge	A towel card will be issued from reception on check-in. A card can be used at the towel booth to obtain Pool towels
Laundry Service	<i>Against charge</i>	The form available in the room must be filled out by the guest with the desired requirements
Dry cleaning	<i>Against charge</i>	The form available in the room must be filled out by the guest with the desired requirements
Late check-out	<i>Against charge</i>	(related to availability) Information must be required via the reception desk one day before departure
Pets	-	Pets are not accepted
Car rental	<i>Against charge</i>	Available
Photographer	<i>Against charge</i>	Available
Jeweler	<i>Against charge</i>	Available
Mini Market	<i>Against charge</i>	Available
Boutique	<i>Against charge</i>	Available

SPA

Spa & Beauty Center	<i>Against charge</i>	Open between 09.00 – 19.00, area width 1.100 m2
Massage rooms	<i>Against charge</i>	1 Private VIP booth (2 persons) and 10 massage booths in total
Massage	<i>Against charge</i>	Various Oriental, Medical, Luxury and local massages available
Hairdresser	<i>Against charge</i>	Open between 09.00 – 20.00, Unisex service is offered
Treatment	<i>Against charge</i>	Various facial, body and hand treatments available
Hamam	Free of charge	Open between 09.00 – 20.00
Body scrub & Foam Hamam	<i>Against charge</i>	Open between 09.00 – 20.00
Sauna	Free of charge	Open between 09.00 – 20.00
Steam room	Free of charge	Open between 09.00 – 20.00
Fitness Center	Free of charge	Open between 09.00 – 19.00 (min. 14 y. / Age restricted)
Indoor (Thermal Water) pool	Free of charge / <i>Against charge</i>	Open for certain hours, times can be changed, can be learned from SPA

THERMAL WATER SPECIFICATIONS

Thermal Water Specification:

- Our thermal spring water pools: B block outdoor pools and indoor pools in our Spa centers are at your service.
- There are also 3 private thermal water pool rooms with a bath, steam and massage room, against charge.
- The water is not appropriate to use in the form of drinking applications, due to the high level of fluoride.
- Important warnings are available on the orientation boards at our pools.
- Thermo mineral water contains 5156 mg/l of total mineralization, magnesium, chloride, and fluoride.
 - Baths for remission periods of inflammatory rheumatic illnesses,
 - Degenerative joint discomforts like osteoarthritis,
 - Chronicle backaches,
 - Myositis, tendinitis, fibromyalgia syndrome, myofascitis ache, and other soft tissue diseases.
 - After orthopedic operations and on occasions where the person is immobile for a long period it can be used for rehabilitation and remobilization as a supporting and complementary element of treatment.

BEACH

BEACH - Available Services	Area / Amount	Notes
Beach	330 m length	The distance to the hotel is 0 m. Direct entrance to the sea. WC, shower, and changing cabins, sunbeds, mattresses and parasols are available
Jetty 1 (Beach area)	1	A sun deck, Parasols, and Sun loungers are available
Jetty 2 (in front of Beach Bar)	1	A sun deck, Parasols, and Sun loungers are available

POOLS

OUTDOOR Pools – offered services	m ²	depth	Notes
(Outdoor) Main & Activity pool	1250 m ²	150 cm	Common use
(Outdoor) Relax pool	400 m ²	150 cm	Common use
(Outdoor) Waterslide	120 m ²	110 cm	Common use
(Outdoor) Kids Club pool	100 m ²	45 cm	Common use
(Outdoor) Marine Suite pool	85 m ²	150 cm	For Marine Suite guests only
(Outdoor) Grand Suite pool	100 m ²	140 cm	For Grand Suite guests only
(Outdoor) President Villa pool	40 m ²	135 cm	For President Villa guests only
(Outdoor) B Block - Thermal Water pool	152 m ²	140 cm	Only for adults aged 18+ (heated, temperature between 30-35° Celsius)

INDOOR Pools – offered services	m ²	Depth	Notes
(Indoor) <u>Main</u> Spa pool - Thermal Water	100 m ²	140 cm	The main indoor thermal pool has no age limit, but it is <u>recommended</u> for aged +7 years and older. (temperature between 22-28 ° Celsius)
(Indoor) <u>B Block</u> Spa Pool - Thermal Water	96 m ²	140 cm	The B block Indoor thermal pool is only for our guests age18+ (temperature between 26-30 ° Celsius)
(Indoor) B Block Private 1. VIP Pool Room – Thermal Water	6,25 m ²	70 cm	Against charged, Reservation required, <u>recommended</u> for guests aged 7+. Capacity 2 persons, There is a rest area and a wc and bathroom. (temperature between 26-30 ° Celsius)
(Indoor) B Block Private 2. VIP Pool Room – Thermal Water	6,25 m ²	70 cm	Against charged, Reservation required, <u>recommended</u> for guests aged 7+. Capacity 4+1 chd persons, There is a rest area and a wc and bathroom, <i>steam room, massage room</i> (temperature between 26-30 ° Celsius)
(Indoor) B Block Private 3. VIP Pool Room – Thermal Water	8,75 m ²	90 cm	Against charged, Reservation required, <u>recommended</u> for guests aged 7+. Capacity 6 persons, There is a rest area and a wc and bathroom, <i>steam room, massage room, shock room, Turkish bath,</i> (temperature between 26-30 ° Celsius)

MEETING ROOMS

- When hosting organizations for different purposes, we offer an understanding of service in which all the expectations of our guests are carefully considered. Some of the features that make our meeting rooms unique are :
- **the Main Hall which can be divided into 3 separate sections (without columns) + meeting rooms & workshop halls of different sizes, 5 rooms in total,**
- Proximity to elevators
- Direct access from meeting rooms and foyer area to rooms, main restaurant, lobby and outdoor areas
- Creation of special reception and c-in areas designed for group entries
- Technical equipment equipped with the latest technology, which can be provided at any time
- Wi-Fi Internet access The hotel cannot be held responsible for interruptions that may arise from service providers
- You can get clear information about the capacities and other details, after contacting our Sales Marketing dept for your meeting inquiries.
- Barcovision and Curtain | 1 is free of charge, it is charged if an additional request is made.
- Microphone | 1 is free of charge, it is charged if additional request.
- Flip Chart (blackboard) | 1 is free of charge, it is charged if additional request.
- Flip Chart Pen (Board Marker) | 1 is free of charge, it is charged if additional request.

TURBAN - MEETING ROOMS FEATURES								
MAIN HALL MEETING ROOM - WHEN ABC UNITED	Width (m)	Lenght (m)	Height (m) with truss -- without truss	Total (m2)	Reception Maksimum Pax	Banquet Maksimum Pax	Theatre Maksimum Pax	Classroom Maksimum Pax
MAIN HALL MEETING ROOM - ABC halls (left, middle, right) without columns	39,5	33	7 -- 4,90	1303,5	1200	1100	1500	900
IF BE DEVIDED INTO THREE;	Width (m)	Lenght (m)	Height (m) with truss -- without truss	Total (m2)	Reception Maksimum Pax	Banquet Maksimum Pax	Theatre Maksimum Pax	Classroom Maksimum Pax
MEETING ROOM - A - (Main Hall left side)	11,5	33	7 -- 4,90	379,5	325	300	400	270
MEETING ROOM - B - (Main Hall middle side)	15,5	33	7 -- 4,90	511,5	400	350	500	325
MEETING ROOM - C - (Main Hall right side)	11,5	33	7 -- 4,90	379,5	325	300	400	270
MEZZANINE FLOOR	Width (m)	Lenght (m)	Height (m)	Total (m2)	Reception Maksimum Pax	Banquet Maksimum Pax	Theatre Maksimum Pax	Classroom Maksimum Pax
MİMOZA	8	13,8	2,8	110,4	85	65	85	60
YASEMEN	8	13,8	2,8	110,4	85	65	85	60
AKASYA	7,2	10,5	2,8	75,6	30	25	35	20
AÇELYA	7,6	7,3	2,8	55,48	30	25	35	20
KARDELEN	7,6	7,3	2,8	55,48	30	25	35	20

QUALITY

Our **ISO 9001:2015** Quality Management System, **ISO22000:2018** Food Safety Management System, and GSTC certificates have been registered and are certified by the global certification company Bureau Veritas, quality guest satisfaction, Food Safety policy, and Sustainability policy are being prioritized.

The sensitivity we show about the environment,

The Blue Flag Award we received from TÜRÇEV,

TC Ministry of Environment, Urbanism and Climate Change Zero Waste Certificate,

TC Ministry of Health clean pool certificate,

We have proven that we are an environmentally friendly hotel with the receipt of an Environmentally Friendly Green Star Certificate issued via the Ministry of Culture and Tourism of the Republic of Turkey.

Apart from these, legal regulations of the Republic of Turkey are complied with on issues such as Occupational Health and Safety, Water, Pool, and Fire safety.

*****The hotel reserves the right to make any changes under the circular and regulations.

***** The opening dates of the above-mentioned F&B units, service hours, addition or removal of additional units, name, and location change can be determined and applied by the hotel management decided on short-term notice before, within, or after the main season, depending on weather conditions or depending on occupancy rates. The management reserves the right to make any changes it sees fit.**

Restaurant, a la Carte restaurants, outlet opening dates, service hours, addition or removal of additional units, change of name and location of all specified F & B units;

All live music, Amphitheatre events, Parties, animation events changes;

Changes in watersports events;

Opening and closing times changes of Aquapark and pools;

Changes in hotel beach use;

Changes in children's and adult playgrounds;

Spa services changes;

Hotel shop service changes;

All rooms allocated for guest use, all open and closed spaces available or prepared to be available to guests; earthquake, landslide, mudslide, flood, typhoon, natural disasters such as Storm, fire, unforeseen events such as flooding, administrative prohibition decisions taken by the presidency and the government, global war terrorism and related bombings, Civil War, conflicts, impact, and attempt of revolution, strikes, and boycotts, epidemics (pandemics), a state of mandatory quarantine, the delay in renovation or construction, or for other unexpected reasons that are not in the hands of the hotel where it is unable to serve or failing in cases such as the Hotel Administration always reserves the right to make changes before or after the season and bears no responsibility for the situation. In this case, the travel agent or agency has no right to claim compensation from the hotel under any name. The states listed in this article are not restrictions and are exemplary.

The travel agent or agency accepts, declares, and undertakes its declaration in this notification in advance and irrevocably.

ABOUT THE HOTEL;

Yazıcı Turizm has always been a pioneer of firsts by making significant contributions to the development of Turkish tourism with its experience and quality in the sector during its journey approaching 50 years.

We have also not neglected to give you special privileges at Grand Yazıcı Hotels.

We offer VIP transfer service with our various vehicles from a helicopter to a boat for your visits to our facilities.

At the same time, you can also make tourist visits to the surrounding areas.

Yazıcı Turizm, which is an important tourism brand in Turkey, will continue to create value for all its stakeholders by printing its name on the front lines **in both summer tourism, winter tourism, and thermal tourism** in the sector, and to accumulate unforgettable memories for its precious guests.