



BERGIZ HOTELS & RESORTS KEMER
2024 SUMMER CONCEPT

GENERAL
INFORMATION

Company	: BERGIZ HOLDING	Season	: 01-04 / 31.10
Category	: 5 *	Location	: 50.000 M2
Pension status	: Ultra All Inclusive	Floor	: Main Building 5 floors
Opening year	:10-06-2024	Capacity	: 501 rooms
Credit cards	: Visa, Mastercard	Pets	: Pets are not allowed

CONTACT
INFORMATION

Address	: GÖYNÜK MAH. AHU UNAL AYSAL CAD. NO :39 07985 GOYNUK KEMER/ANTALYA	Post Address	: GÖYNÜK MAH. AHU UNAL AYSAL CAD.NO :39 07985 GOYNUK /KEMER/ANTALYA
Telephone	: 0-242-815-10-01	E-mail	: info@bergizhotel.com reservation@bergizhotel.com sales@bergizhotel.com
Call Center	:	Website	: www.bergizhotel.com
City	: GÖYNÜK -KEMER-ANTALYA	Quality Documents	: Blue Flag Beach GSTC (sustainability document)

DISTANCES

Distance to Airport	: 52 km	Distance to Kemer	: 5 km
Distance to Antalya	: 45 km	Göynük Canyon / Phaselis ancient city	: 8 km / 18 km
Transfer possibilities	:Bus, taxi	It's coastal location and qualities	: Beachfront, Private sandy-gravel beach and 2 pier

ROOM & SUITE QUALITIES

ROOM TYPE	TOTAL	MAKSIMUM CAPACITY	ROOM SIZE M ²	QUALITIES
STANDARD ROOM	217	2 Adults + 1 Child or 3 Adults	33-36	1 Bedroom (1 double bed, 1 single bed or sofa bed), WC, Bathroom (Shower), Balcony , ROH view, Minimum capacity 1 Adult and maximum capacity 2 adults +1 child or 3 persons.
SUPERIOR STANDARD ROOM	30	2 Adults + 2 Children or 3 Adults +1 Child	38	1 Bedroom (1 double bed, 1 single bed, sofa bed), WC, Bathroom (Shower), Balcony , ROH view, Minimum capacity 1 adult and maximum capacity 2 adults+2 children or 3 adults+1child
DISABLED ROOM	4	2 Adults	33	1 Bedroom (1 double bed, sofa bed) , bathroom and WC with private equipment. Balcony, Land view Minimum capacity 1 adult and maximum capacity 2 adults.
CONNECTION ROOM	92	4 Adults	66	2 separated bedrooms (1 double bed, 2 single bed), 2 WC, 2 Bathroom (Shower), 2 Balcony, ROH view. There is a connection door between. Minimum capacity 2 adults and maximum capacity 4 persons.
FAMILY ROOM	14	2 Adults + 2 Children	58	2 bedrooms (1 double bed, 1 Bunk bed) 2 WC, 2 Bathrooms (Shower), 2 Balcony, ROH view. Minimum capacity 2 adults and maximum capacity 4 persons.
FAMILY SUITE	25	4 Adults	71	2 bedrooms (1 double bed, 2 single bed), 2 WC, 2 Bathrooms (Shower), 2 Balcony ROH view. Minimum capacity 2 adults and maximum capacity 4 persons.
JUNIOR SUITE	5	4 Adults	110-140	2 bedrooms (1 double bed, 2 single bed), 1 living room, 2 WC ,2 Bathrooms (Shower), 2 Balcony , Garden view. Minimum capacity 2 adults and maximum capacity 4 persons.
KING SUITE	2	4 Adults	225	2 bedrooms (2 king size bed), 1 living room, WC, 2 Bathrooms (Shower and Jacuzzi) , 1 kitchen. Minimum capacity 2 adults and maximum capacity 4 persons.
GARDEN ROOM	112	2 Adults	20-30	1 Bedroom (1 double bed or 2 single bed), WC, Bathroom (Shower), Balcony Garden view. Minimum capacity 1adult and maximum capacity 2 persons.

** Central air conditioner (Depend on weather conditions, by the hour)

** Daily room cleaning and towel change, linen change at least 3 times per week.

** Baby cots are available upon request.

** All rooms are non-smoking.

** Junior Suite and King Suite rooms have a capsule coffee machine.

HONEYMOON CONCEPT

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Fruit basket, a bottle of champagne and dessert plate to the room	X		On the first morning after arrival day we serve breakfast service to the room, Minos Mediterranean A'la Carte 1 time during the stay.	X	

BIRTHDAY AND WEDDING ANNIVERSARY CONCEPT

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Fruit basket and wine to the room	X		For children birthday small cake to the room	x	

OTHER SERVICES

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Babysitting (with reservation in advance)		X	Rent a Car		X
Shopping Center (Hairdresser, Boutique Market, Leather, Jewelry & Accessories, Jeweler, photoshop)		X	Fitness Center	X	
Dry Cleaning and Laundry		X	Telephone		X
Print-out, fax, photocopy		X	Cakes and Flowers (without concept)		X
Pavilion		X	Bathrobe (deposit)	X	
Buggy Renting		X	Pillow Menu		X
Shuttle Service – Kemer (with reservation)	X		Doctor Office		X

A' LA CARTE RESTORANLAR

RESTAURANT	KITCHEN	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	CLOSING	
MINOS MEDITERRANEAN REST.	Mediterranean and Seafood	A'la Carte Restoran	You can find the unique flavors of Mediterranean cuisine that find flavor in the hands of the chef in our restaurant.	19:00	22:00	Free of Charge
ALEXANDER'S STEAK HOUSE	Steak	A'la Carte Restoran	Our Steak Restaurant offers delicious options to meat lovers with its rich cuisine and warm atmosphere.	19:00	22:00	With Fee

* According to the dress code being applied in our hotel, guests who wear clothes such as shorts, swimsuit, and slippers could not enter the restaurants.

*A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

* The Mediterranean restaurant will be free of charge for 1 time for a stay of 1 week.

* A'la Carte restaurants are pre-booked.

RESTAURANTS						
RESTAURANT	ACTIVITIES	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	CLOSING	ULTRA ALL INC.
Main Restaurant	Breakfast	Open Buffet	Priority service to children, diet corner, Coffee, tea service, brewing tea varieties.	07:00	10:00	X
	Lunch	Open Buffet	Diet buffet, all drinks served on the table, priority service to children.	13:00	14:30	X
	Dinner	Open Buffet	Different themes every evening , diet corner, all drinks on the table, priority service to children	18:30	21:00	X
	Late Breakfast	Open Buffet	Simplified breakfast buffet	10:00	11:00	X
Anemos Snack Restaurant	Lunch	A'la Carte	Join us for a wonderful lunch.	12:00	16:00	X
Food Court	Aperitif	Food & Beverage service	Ice Cream Service : 10:00 / 22:00 Toast and Sandwiches : 11:00 / 12:30 Doner Sandwiches : 12:00 / 13:30 Fruits and Waffle : 14:30 /17:00			X
Gözleme, Pide & Börek House	Food Service	Food	Traditional Turkish pastry service (depends on weather conditions)	12:00	16:00	X
Hedone Bistro	Food & Beverage Service	Menu	Aperitif Foods	16:00	07:00	X
Café Dora	Patisserie & Beverage Service	Buffet	Bakery products/ Types of coffee	10:00	22:00	X
ROOM SERVICE	Food & Beverage Service	Menu	Menu of room service	24 hours	24 hours	With fee
MUNCY&NECTAR (FOOD TRUCK)	Food & Beverage Service	Food & Beverage	Baked potato, potato pan , beer	14:00	18:30	X

BARS						
BARS	ACTIVITIES	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	CLOSING	ULTRA ALL INC.
The Lobby Bar	Beverage Service	Self Service/ Serving to the Table	Enjoy the relaxing atmosphere of our lobby for 24 hours with a drink. Local and foreign drinks within the concept.	24 hours		X
Anemos Snack Bar	Beverage Service	Self Service/ Serving to the Table	Snack bar with a rich menu of drinks welcomes you.	12:00	16:00	X
Beach Bar	Beverage Service	Self Service/ Serving to the Table	Our beach bar welcomes you with a rich menu of local and foreign drinks within the concept.	10:00	18:00	X
Point Bar	Beverage Service	Self Service/ Serving to the Table	Taste our favorite cocktails. Local and foreign drinks within the concept.	10:00	24:00	X
Vitamin Bar	Beverage Service	Self Service/ Serving to the Table	Freshly squeezed fruit and vegetables juices	10:00	17:00	With Fee
Salt Bar	Beverage Service	Self Service/ Serving to the Table	Local and some foreign drinks within the concept.	10:00	18:00	X
Arena Bar	Beverage Service	Take Away	Popcorn , Soft Drinks , Beer	21:00	22:30	X
Selene Disco Bar	Beverage Service	Self Service/ Serving to the Table	Local and some foreign drinks within the concept.	23:30	02:00	X

MINIBAR

2 coke, 2 fanta, 2 soda, 2 beer, 2 fruit juice, 4 small water, 2 crackers, 2 wafers are filled in once a day for free.

Tea coffee in the rooms set up: 1 lt water, 2 green tea, 2 black tea, 2 herbal tea, 2 coffee, 2 milk powder, 2 brown sugar

ENTERTAINMENT

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Daily animation activities	X		Various stage shows	X	
Evening shows	X		Professional dance Show (some days a week)	X	
Live music (some days a week)	X		Concept parties (some days a week)	X	
Competitions	X		Disco	X	

SPORTS and ACTIVITIES

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Morning GYM	X		Tennis Court daytime use (1 court, reservation is required, hard coating)	X (REZ)	
Dance Courses	X		Tennis Equipment (rackets and balls)	X	
Step Aerobic	X		Tennis court with floodlighting		X
Table Tennis	X		Tennis Courses		X
Boccia	X		Deck chairs and sun umbrellas	X	
Beach volley	X		All Water Sports		X
Water Polo (pool)	X		Water gym (pool)	X	
Pool Games	X		Fitness center	X	
Dart	X				

OTHER SERVICES (FREE OF CHARGE-WITH FEE)

SERVICES	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
All fresh squeezed fruit and vegetable juices		X	Safe Box	X	
Imported champagne		X	A' la Carte Restaurants	X	X
All drinks demanded in bottles		X	Wireless internet normal speed in the Lobby area, public areas and in the rooms (with the guest's own device)	X	
Local and imported custom wines		X	Beach and pool towels	X	
Electric Vehicle (EV) Charging Stations		X	Luxury imported drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.,)		X

SPA & WELLNESS

SERVICES	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Sauna	X		Massage		X
Turkish Bath (without treatment)	X		Pouch		X
Steam Bath, Relax room	X		Foam		X
The Salt Room	X		Beauty Center Services		X
Doctor-Nurse (24 hours available in emergency cases)		X	The Snow Room	X	

*Children under the age of 16 are not allowed to use without parents.

MINI CLUB & TEENAGE CLUB

AGE	STARKIDS CLUB	ACTIVITY	ALL INCL.	APRIL 1st – OCTOBER 31th
4 – 12 age (Children under the age of 4 should be accompanied by parents)	Mini disco, children's play area, water park for children	Face Painting, Table Games, Cartoon Film, Handwork – Hobby work, T-shirt Painting (extra charge), Sand Painting (extra charge), Mini Basketball	X	10:00 - 12:30 14:30 - 17:00
AGE	FUNHOUSE TEENAGE CLUB	ACTIVITY	ALL INCL.	APRIL 1st – OCTOBER 31th
13-16	Playgrounds	VR Glasses Billiard, Game Console, Air Hokey, X-Box, Table Tennis	X	10:00 – 12:00 13:00 - 24:00

POOLS

Pool	Outdoor	Indoor	Heated	Soft water	In the garden	Deep	m ²
Outdoor Adult Pool	X			X	X	140 cm	504 m2
Water Slides Pool	X			X	X	120 cm	148 m2
Kids Pool	X			X	X	35 cm	56 m2
Kids Slides Pool	X			X	X	30 cm	450 m2
Indoor pool		X	X	X		140 cm	186 m2

AQUAPARK (10:00-12:00 /14:00-17:30)

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Racer Combo (Dry Exit) (Length 118,38 m , Height 12,06 m)	X		Body Slide (Length 57,72 m , Height 6,30 m)	X	
Open Body Slide, (Length 46,93 m , Height 6,30 m)	X		Tunnel Freefall (Length 25,86 m , Height 6,30 m)	X	
Multislide (3 lane) (Length 25,53 m , Height 6,30 m)	X				

FOR CHILDREN (Children under the age of 15 can use)

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Kid's Slide (Length 16,57 m , Height 2,25 m)	X		Kid's Wide Slide (Length 6,86 m , Height 1,65 m)	X	
Kid's Slide (Length 17,40 m , Height 2,25 m)	X		Body Slide (Length 40,75 m , Height 6,60 m)	X	

Kid's Slide (Length 14,07 m , Height 1,65 m)	X		Body Slide (Length 25 m, Height 3,90 m.)	X	
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** The heating and opening dates/hours of our indoor pool are determined by the hotel according to seasonal conditions.

** Aquapark and the Sea Water Park are operated depending on the weather conditions.

** The opening dates and hours of our pools are determined by the hotel according to seasonal conditions

BERGİZ HOTELS&RESORTS KEMER MEETING ROOM

Name of meeting room	Width M	Length M	M ²	Height M	Banquet Format	Class Format	Theatre Format		
Phaselis	17	22	280	3,5	100	50	150		

TECHNICAL MATERIAL

- Barco vision, Barco vision curtain,
- Wired microphone, Wireless microphone, Stand microphone, Head set,
- Flip Chart, Board Pen, File & pen
- For further information please contact the Sales & Marketing Department

CONCEPT POLICY AND PROCEDURES

- 1- All beverages will be served in glasses; there is no bottle beverage service.
- 2- All beverages will be served to the table by the service staff or selfservice.
- 3- It is forbidden to take food and drinks out of the bistro.
- 4- Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests' wellbeing.

- 5- Imported luxury drinks (12 years +, whisky, cognac, bourbon VSOP/XO etc.,) and some imported drinks are not inclusive.
- 6- Cans energy drinks are with an extra charge.
- 7- There are kettle, coffee / tea facilities in all rooms.
- 8- It is forbidden to boil drinks other than water in the kettle
- 9- There are soft drinks and beer in the Mini bar which is daily refreshed.
- 10- A la carte restaurants are available only with reservation in advance.
- 11- A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.
- 12- According to the dress code of our hotel, guests who wear clothes such as shorts, swimsuit, slippers cannot be let into the restaurants.
- 13- Room service is with an extra charge.
- 14- There is no alcoholic beverages service for those under the age of 18.
- 15- Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.
- 16- Animation activities (place and times), food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.
- 17- Travel agencies need a confirmation from the hotel sales department before printing catalogue text. The Hotel is not responsible for any wrong information printed without approval
- 18- It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room, it will be charged to the guest.
- 19- Beach towel change once a day .
- 20- All import drinks served are permitted by Customs Directorate.
- 21- According to the Turkish Law smoking is prohibited in Indoor areas.
- 22- There are wristbands provided by reception, for guest safety and also to be able to use the hotel facilities.
- 23- Drone, Skateboard, Scooter, Hoverboard are prohibited inside the facility and in the garden .
- 24- BERGİZ HOTELS & RESORTS KEMER reserves the right to make changes to the concept without providing any information to 2. and 3. Person or the institutions.

